



TORCH Foundation

The Partner of Choice for RURAL & COMMUNITY HOSPITALS



Member **BENEFITS**

The **TORCH FOUNDATION** is a non-profit affiliate of the Texas Organization of Rural & Community Hospitals. Founded in 1999 for the purpose of developing a rural telecommunications infrastructure and network for hospitals in Texas, the Foundation has grown over the years and has expanded its mission to meet the varied needs, priorities and challenges of rural and community hospitals. Today, the Foundation focuses on **health information technology, hospital network services, performance benchmarking, grant assistance, and education.**

Creating Value for MEMBER BENEFITS

Our Mission

Rural Hospitals are increasingly using health information technologies and advanced applications to improve the delivery of healthcare and health outcomes. With growing demands for the adoption and implementation of meaningful, interoperable EMR and health information exchanges for providing the best possible care, what does this mean for rural hospitals already facing limited resources? Does your facility have the infrastructure and staff to meet your growing IT needs and challenges? Does your staff have the proper training or time to adequately support your hospital IT network and the various technology investments you've made and will make? Whatever level of support rural hospitals need, *we can help.*

Promote the success of rural Texas hospitals by working collaboratively and leveraging resources to provide quality programs and services

The BENEFITS are Numerous

Network Support
& IT Helpdesk

Grant Assistance
& Information

Education &
Publications

Performance
Benchmarking

Hospital IT/Network Support *and* Services

Whether or not your organization has IT staff, you will find the IT support you need through the Foundation. Our dedicated team of experienced network engineers, developers and IT professionals can provide the quality of service and support you need. Our IT benefits and services are offered in tiers to meet your various needs. *Foundation Members automatically receive all the benefits and support in Tier 1 (Essential Connectivity Support).*

Essential Connectivity Services

Tier 1 – Membership Benefits

- T-1 support/management and remote provisioning, including bandwidth use monitoring, support and management on a 24/7 basis
- Connectivity assurance through hardware and software support, monitoring and troubleshooting on a 24/7 basis
- Firewall and router access configuration, support and management on a 24/7 basis
- Secured client VPN remote access and support for 3 secured LAN-to-LAN VPN connections to vendors for business-to-business transaction
- E-mail access, hosting and support, including new accounts setup, basic anti-spam and anti-virus filtering and updates and troubleshooting
- Access to experienced IT staff for expert advice and general IT consulting and technical/research assistance
- Public Health Information Network (PHIN) access, support and training
- Website hosting (one basic)
- Helpdesk support for network connectivity on a 24/7 basis

Advanced IT Services

Tier 2 – Includes All Benefits in Tier 1

- Work station security and operating system assurance and service, including advanced software & hardware support
- Real-time diagnostic logging, monitoring and alerting; hardware failure prediction
- Advanced encrypted email hosting, including full Microsoft exchange functionality, Windows & Blackberry support, Outlook web access and large storage limits (up to 1 GB)
- Enterprise anti-virus & spyware licensing management and content-filtering services
- 24/7 support for email and vendor/remote site connectivity
- Secure website hosting, including intrusion detection
- Video, web-conferencing, web-casting access and support, and production/posting of distance or in-house education (on demand)
- Product consulting & procurement

For more information on Advanced or Customized IT services, contact us at (512) 873 0045.

Customized IT Services

(Separate Fee for Each Service)

- Local Area Network (LAN) management, support & troubleshooting (includes 3 onsite visits)
- Custom program/software/application development
- Hospital network configuration and planning (onsite)
- Systems implementation, upgrades, conversions, interfaces and integration
- IT/network security audits and risk assessments
- IT strategic and operational planning and consultation
- Disaster recovery services & consulting, including assistance in developing DR plan, storage & automated replication
- Redundancy hosting and support for EMR and other application/systems
- Other managed services and special projects

LET US HELP YOU leverage and maximize the power of IT



“ THE TRUE VALUE of the Foundation is that it seeks to build partnerships, leverages new funding sources and brings together information, resources and expertise to enhance the ability of rural hospitals to improve access to quality healthcare. ”

James Vanek, CEO
Lavaca Medical Center
Hallettsville, TX



www.torchnet.org/foundation

Foundation members also receive all the following benefits

Grant Assistance, Publications & Education Opportunities

Grant Assistance & Information

Access to valuable funding information, resources, notices and alerts on current/new grant opportunities for rural and community hospitals.

Grant Workshops & Webinars

Access and member discount to grant-writing workshops and webinars on funding opportunities.

Grant Line

Access to the Foundation's grant newsletter containing important funding information, alerts and notices.

Our passion and our primary objectives are to serve our members and to be the recognized leader and partner of choice for rural and community hospitals in Texas.

Cornerstone

Access to the Foundation's main publication for the latest news, information and resources important to you and your organization.

TORCH Publications

Access to a variety of TORCH publications, including *Frontline*, *Legal Line*, *Capitol Voice*, *Marketplace*, *Illuminations*, and more!

Hospital Information Technology Conference (HITCON)

Access and member discount to a leading education conference and tradeshow on rural hospital information technologies.

Expanding Knowledge and Building Leadership through Education

Education Webinars *New!*

Access to a variety of outstanding web-based education opportunities with more than 20 unique learning modules covering a wide range of topics and issues critical to you and your organization. It's a cost-effective, time-saving and convenient way to stay current and prepared for exceptional job performance.

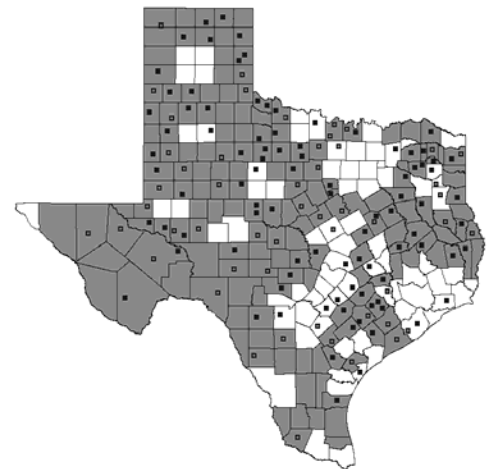
TORCH Conferences/Workshops

Access and member discount to the TORCH Annual Conference & Tradeshow, TORCH Leadership & Management Institute Seminars, and a variety of other education and training opportunities throughout the year. Watch for our mailings or visit our website at www.torchnet.org.



TO JOIN, simply complete the application form and enjoy all the benefits of the Foundation membership today!

TORCH & Foundation Member Hospitals



Additional Benefits

Rural Hospital IT Forum *New!*

Join the exclusive HIT Forum (listserv), where hospital IT staff connect and network with peers, receive updates and alerts about important network/IT issues, ask questions and exchange ideas and information. Stay connected.

Online Resource Library *New!*

Exclusive member access to an online library for publications, manuals, information guides and other useful resources, by topic. Make the Resource Library your working "knowledge center."

VendorSense *Coming Soon!*

Members-only access to the new web-based vendor directory to locate and learn about companies, consultants, products and services that can help with your specific needs. VendorSense is **easy-to-use and fully searchable** by name, category, key words or contacts.

Value of

MEMBERSHIP

The membership benefits are numerous. But joining the TORCH Foundation is much more than paying for valuable services and support—it is about rural and community hospitals jointly investing in a shared vision to build a sustainable hospital network to support the delivery of quality healthcare in rural Texas.

And it is about YOU...

- Maximizing your collective ability to access and leverage essential resources, expertise and support;
- Connecting with a community of your peers, IT experts and industry professionals; and
- Building a valued, trusted partnership and knowing that you have a reliable, experienced team of network engineers, programmers and IT professionals dedicated to supporting your immediate IT needs, your emerging needs, and your long-term strategic priorities.

Strategic

PARTNERSHIPS

Membership to the TORCH Foundation is about rural hospitals jointly investing in a shared vision to build a sustainable hospital network to support the delivery of quality healthcare in rural Texas.

Sustainability &

GROWTH

The Foundation works hard on behalf of rural hospitals to obtain funding to continually enhance our network infrastructure and capabilities to meet your current and future IT needs. Grant funding is used to support part of the network’s cost in order to keep your membership fees as low as possible. Your continued support is vital to the Foundation’s long-term sustainability and growth.

Together we can grow the TORCH Foundation and enhance its ability to better serve the needs, challenges and priorities of rural hospitals in Texas.



RETURN SERVICE REQUESTED



Member
BENEFITS

An Affiliate of
*Texas Organization of Rural
& Community Hospitals*

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